



June 10, 2025

Addendum #2

Customer Relationship Management (CRM) and Ticketing Solution RFP 2025

Project Number: 2025-04-014

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NOTICE TO POTENTIAL BIDDERS

Per the Bid Set documents, "All written answers will be shared by end of day on Tuesday, June 10, 2025. Any oral responses shall be unofficial and not binding on the Zoo."

Please note the Zoo will be unable to meet the originally stated deadline. Written responses to bidder questions will now be issued on Wednesday, June 11, 2025.

The Zoo appreciates your understanding and patience as we continue to carefully review all inquiries in support of this important project.